"The biggest communication problem is we do not listen to understand, we listen to reply."

Stephen R Covey (Educator, author, and speaker)



"The most important thing in communication is to hear what isn't being said."

Peter Drucker (Consultant, educator, and author) RSE



"To effectively communicate, we must realise that we are all different in the way we perceive the world and use this understanding as a guide to our communication with others."

Tony Robbins (Motivational speaker)



"Listening is often the only thing needed to help someone."

**Anonymous** 



"We have two ears and one mouth so we can listen twice as much as we speak."

> Epictetus (Greek Philosopher)



"Kind words can be short and easy to speak but their echoes are truly endless."

Mother Theresa (Humanitarian)



"Wise men speak because they have something to say; fools because they have to say something."

Plato (Greek Philosopher)



"Whatever words we utter should be chosen with care for people will hear them and use them for good or ill."

Buddha

